

# BOOKING PROCESS



## STEP 1 - QUOTATION

Get in touch today for a free, no-obligation quotation. Simply send us your wedding date, venue, floral requirements, and any inspiration images, and we'll check our availability for you. Please visit our website to view our floral price guide.

[WWW.GEMMAFERNANDESFLORALDESIGNER.CO.UK](http://WWW.GEMMAFERNANDESFLORALDESIGNER.CO.UK)

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## STEP 2 - BOOKING WITH US

Should your date be available and you decide to book with us, a small deposit will be required to secure your date. Full payment details will be provided in your quotation email.

Please note: that your booking is only confirmed once payment has been received.



## STEP 3 - FINAL DETAILS

After your booking is secured, we'll arrange a consultation to talk through all of your floral needs. This can take place by phone, email, zoom, or in person if you prefer.

Please note: In-person consultations are available in Eastbourne only.

We'll then contact you approximately 4-5 weeks before your wedding to finalise details and send over your wedding floral mood board.

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## STEP 4 - PAYMENT

The remaining balance is due no later than 28 days before your wedding date (or agreed delivery date).

Your booking invoice will confirm the outstanding amount. Kindly use your name as the payment reference.

## STEP 5 - MOCK DESIGNS

Approximately 2-3 weeks prior to your wedding date (or agreed delivery date), we will send you mock designs of your florals to ensure you're completely happy with every detail.



## STEP 6 - DELIVERY

Delivery details will have been confirmed at this point. We ship our florals nationwide across the UK using a tracked delivery service. Any weddings requiring on-the-day delivery or set-up will be arranged and agreed at the time of booking.

Enjoy your florals – we'd love to see photos from your special day!