

BOOKING PROCESS



STEP 1 - QUOTATION

Contact us today for a free quotation and we will check our availability (send us over your wedding date, venue, floral requirements, and any inspiration photos). Please see our website for floral price guide.

WWW.GEMMAFERNANDESFLORALDESIGNER.CO.UK

STEP 2 - BOOKING WITH US

If we have your date available, and you would like to book with us, we will require a small deposit to secure the booking this will be emailed across on your quotation.

Please note bookings are not confirmed until payment has been made.



STEP 3 - FINAL DETAILS

Once you have booked, we offer consultations to discuss all of your floral needs, which can be either via phone, zoom or in person whichever suits you best! (NB: In person meetings are only available in Eastbourne)..

We will then make contact approx. 4-5 weeks prior to your date to confirm final details and send your floral moodboard for your wedding.

BOOKING PROCESS



STEP 4 - PAYMENT

The final balance of your booking is due 28 days prior to your wedding date/or agreed delivery date.

Remaining balance information will be listed on your booking invoice. Please use your name as a reference when making payment.

STEP 5 - MOCK DESIGNS

Approx 2-3 prior to your wedding date / or agreed delivery date, we will send you mock designs of your florals to make sure you love everything!



STEP 6 - DELIVERY

We would have already agreed delivery at this point, we ship our florals around all of the UK via tracked delivery. For wedding bookings that require set ups / or on the day delivery, this will be agreed when booking.

Enjoy your pretty florals! We cannot wait to see the photos from your special day!